



DAIRY BOX

REFUND AND REPLACEMENT POLICY

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Dairy Box aims to provide their customers with quality service, products, and experience. In times of failure to do so, we are here to help with our return and refund policy.

Refund and Replacements

- The products must be returned to the store within the day it was purchased.
- Once the item for refund is received, the Dairy Box staff will notify the customer on the status of refund upon inspection. A refund will only be issued once the product is viable for a return after going through a proper inspection.
- The product needs to have the receipt or proof of purchase.
- The products of Dairy Box will only be viable for a refund if:
 - Item/s purchased are expired.
 - Item/s purchased are unsealed upon purchase.
 - Item/s purchased are unsanitary; e.g. bugs or insects were found in the product

We hope for your understanding as our products are highly perishable. Proper product handling is vital. For further concerns, please contact us at pccdairybox@gmail.com or message us on Facebook at facebook.com/dairybox